

FAQ

Frequently Asked Questions

Q. How does the system work?

A. We use ultraviolet energy - not UVA or UVB but the less familiar "UVC". UVC energy penetrates even the tiniest microbe to destroy its DNA, causing cell death - and all without chemicals or ozone.

Q. Is the technology proven?

A. UVC products have been installed in buildings all over the U.S. and Asia - including residences, hospitals and hospices, offices and public buildings, food processing plants, electric utilities and more. Users everywhere report dramatic improvements in air quality, reduced allergy symptoms, and a clean "fresh-air" smell. Some users have even documented a reduction in the spread of infectious illnesses.

Q. How does the system produce a fresh-air smell?

A. Mold, mold by-products and decaying matter produce unpleasant smells, sometimes the better-known musty odors. By killing mold, the system destroys these and other odors.

Q. Is the product suitable for people with severe allergy or asthma problems?

A. Yes, UVC has afforded relief to people of all ages suffering from chronic upper respiratory problems. But the device is in no way limited to households with "special problems." Everyone benefits from clean, healthy indoor environments that result when your HVAC system is bathed in UVC light germicidal system.

Q. Is it harmful in any way?

A. No, UVC is completely safe. Its non-chemical energy kills organisms without producing toxic ozone, fumes or any secondary pollution. Unlike ozone-producing devices and some masking agents, it poses no risk to people. Direct exposure to the light itself is not recommended.

Q. What kind of maintenance is required?

A. No more than an ordinary light bulb - the "tubes" are simply changed once a year. Our system is virtually maintenance-free between change-outs!

